

GREG GRAY
Founder and President
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Greg Gray comes to us from Atlanta, Georgia, where he is Founder and President of Renaissance Unlimited, Inc., a Customer Service, Personal and Professional Leadership firm. Greg is nationally recognized as an authority on Customer Service and Relationship Building and he's delivered training and keynote addresses to tens of thousands of people in more than 400 cities across America, Europe, the Caribbean, and the Pacific Rim. Among his many accomplishments, in 1994, Greg co-authored the largest Customer Service Training program in U.S. History. This program, entitled "Excellent Service! Handle with Care!," was attended by more than 110,000 U.S. Postal Service employees. Greg's success as a speaker and trainer can be attributed to his consistent themes of Personal Responsibility and Profit through Service.

To learn more about Greg's programs and products, including "The 93% Rule" on DVD, please visit his website: www.greggray.com

